

**Figure 8-1**

**How well are we managing the IT asset?**

<b>How well are we managing the IT asset?</b>			
<b>Enterprise IT interests</b>	<b>Supporting behaviors</b>	<b>Current performance? Good/Average/ Poor</b>	<b>Relative impact? High/Med/Low</b>
<b>How do we increase the value realized from our IT investments?</b>	<ul style="list-style-type: none"> <li>• Is business and IT strategy developed concurrently?</li> <li>• Are business leaders held accountable for value realization?</li> <li>• Are system capabilities used, and are key systems available as needed?</li> <li>• Are business and IT partners increasingly satisfied with the level of collaboration and delivery?</li> </ul>		
<b>How do we improve the success of projects and change initiatives?</b>	<ul style="list-style-type: none"> <li>• Does the prioritization process assess relative value, urgency, affordability, and commitment?</li> <li>• Is project success defined and measured, and are the measures used to manage scope and ascertain progress?</li> <li>• Are projects (along with funding) time-boxed to deliver value every 3–6 months, and are kill switches used to ensure that underperforming projects “fail fast”?</li> <li>• Is IT held accountable for delivering on time and on budget?</li> </ul>		
<b>How do we ensure coherent architectures to enable flexibility and agility?</b>	<ul style="list-style-type: none"> <li>• Has the company identified the operating model and the “to be” and “as is” architectures for business processes, information, applications, and technologies?</li> <li>• Is off-the-shelf, on-demand (vs. built-to-order) infrastructure capacity available?</li> </ul>		
<b>How do we reduce our lights-on costs to increase innovation capacity and</b>	<ul style="list-style-type: none"> <li>• Are lights-on costs decreasing as a percent of revenue?</li> <li>• Is IT delivering on service level agreements?</li> <li>• Are the installed technologies and</li> </ul>		

<b>manage risks?</b>	applications suitable for their purpose? <ul style="list-style-type: none"><li>• Are technology and process standards used to promote consolidation, automation, and reuse?</li><li>• Is the enterprise in compliance, and are availability, accessibility, accuracy, and agility risks known and managed?</li></ul>		
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